

Contracting Business

October 10, 2000

Richard Spinelli
Bryant Air Conditioning Contractors
420B Wyandach Ave.
North Babylon, NY 11704

Dear Richard:

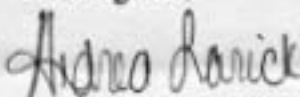
Thank you very much for speaking at the HVAC Comfortech 2000. An early review of the evaluation forms indicates that the audience rated the vast majority of the sessions very highly. Much of the program's success can be directly attributed to the quality of the presenters as well as the selection of seminar topics.

I'd also like to tell you about our exciting online tradeshow - HVACRshowplace.com that will be highlighting events and seminar sessions from HVAC Comfortech 2000. Please feel free to log on to capture sound bites and transcripts from selected presentations. ***We also encourage you to submit an electronic version of your presentation (PowerPoint) to me either via email or on a disk so we can put it online along with excerpts from your session.***

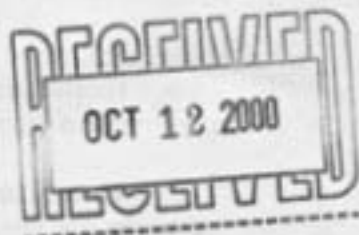
We hope you enjoyed yourself and will consider speaking at future events. In the meantime, if you have any ideas for new seminar subjects or suggestions about how we can improve the program, please email me at alarick@penton.com or call me at 216/931-9609.

Thanks, once again, for your participation.

Best regards,



Andrea Larick
Conference Manager



 Penton